

### **E** Medicaid Forms

This section contains examples of various Alabama Medicaid forms used in documenting medical necessity and claims processing.

#### The following forms may be obtained by contacting the following:

Form Name	Contact	Phone
Certification and Documentation of Abortion	Community Outreach and Education	(334) 353-5203
Check Refund Form	EDS Provider Assistance Center	(800) 688-7989
Dental Prior Authorization Form	Dental Program	(334) 353-5533
Hysterectomy Consent Form	Community Outreach and Education	(334) 353-5203
Medicaid Adjustment Request Form	EDS Provider Assistance Center	(800) 688-7989
Patient Status Notification (Form 199)	EDS Provider Assistance Center	(800) 688-7989
Prior Authorization Form	EDS Provider Assistance Center	(800) 688-7989
Sterilization Consent Form	Community Outreach and Education	(334) 353-5203
Family Planning Services Consent Form	Community Outreach and Education	(334) 353-5203
Prior Authorization Request	Pharmacy Management	(334) 242-5050
Early Refill DUR Override	Pharmacy Management	(334) 242-5050
Growth Hormone For AIDS Wasting	Pharmacy Management	(334) 242-5050
Growth Hormone For Children	Pharmacy Management	(334) 242-5050
Adult Growth Hormone	Pharmacy Management	(334) 242-5050
Maximum Unit Override	Pharmacy Management	(334) 242-5050
Miscellaneous Medicaid Pharmacy PA Request Form	Pharmacy Management	(334) 242-5050
EPSDT Child Health Medical Record	Community Outreach and Education	(334) 353-5203
Alabama Medicaid Agency Referral Form	Community Outreach and Education	(334) 353-5203
Residential Treatment Facility Model Attestation Letter	Institutional Services Unit	(334) 353-4945
Certification of Need for Services: Emergency Admission to a Residential Treatment Facility	Institutional Services Unit	(334) 353-4945
Certification of Need for Services: Non-Emergency Admission to a Residential Treatment Facility	Institutional Services Unit	(334) 353-4945
Patient 1 <sup>st</sup> Medical Exemption Request Form	Patient 1 <sup>st</sup> Program	(334) 353-5907
Patient 1 <sup>st</sup> Complaint/Grievance Form	Patient 1 <sup>st</sup> Program	(334) 353-5907
Patient 1 <sup>st</sup> Override Request Form	Patient 1 <sup>st</sup> Program	(334) 353-5907
Request for Administrative Review of Outdated Medicaid Claim	System Support Unit	(334) 242-5501

Deleted from Certification and Documentation of Abortion, Hysterectomy Consent Form, Sterilization Consent Form, Family Planning Services Consent Form, EPSDT Child Health Medical Record, Alabama Medicaid Agency Referral Form: Program Support Outreach and **Education** Added: Community Outreach and Education

Deleted from Dental Prior Authorization Form: (334) 242-5997 Added: (334) 353-5533

Deleted from Patient Status Notification

(Form 199): Long Term Care Customer Service, (800) 362-1504 Added: EDS Provider Assistance Center, (800) 688-7989

Deleted from Residential Treatment Facility Model Attestation Letter, Certification of Need for Services: Emergency Admission to a Residential Treatment Facility and Non-Emergency Admission to a Residential Treatment Facility: (334) 242-5588 Added: (334) 353-4945

# E.1 Certification and Documentation of Abortion ALABAMA MEDICAID AGENCY

### Certification and Documentation

### For Abortion

I,		, certify that the woman,				
	, suffers from a p	physical disorder, physi	cal injury, or physi	cal illness		
including a life-endangering physical con	ndition caused by or arising fro	om the pregnancy itself	f that would place the	he woman		
in danger of death unless an abortion is p	erformed.					
Name of Patient	Patient's Medic	caid Number				
Patient's Street Address	City	State	Zip			
Printed Name of Physician	Physician's Pro	ovider Number				
Signature of Physician	Date Physician	Signed				
Date of Surgery						

**INSTRUCTIONS:** The physician must send this form with the medical records and claim to:

EDS P.O. Box 244032 Montgomery, AL 36124-4032

PHY-96-2 (Revised 10/01/99) Formerly MSA-PP-81-1 Revised 10/11/96 Alabama Medicaid Agency

E-2 April 2007

### E.2 Check Refund Form

Ma	ail To:	EDS Refunds P.O. Box 24 Montgomer	<b>Check Refund F</b> 41684 y, AL 36124-1684	orm (RE	EF-02)	
Pr	ovider Na	me		_ Provider I	Number	
Cł	neck Numl	oer	Check Date _		_ Check Am	ount
	ormation nearing re	eeded on each funded	Claim 1		Claim 2	Claim 3
13	-digit Claim I	Number (from E	OP)			
Re	cipient's ID I	Number (from E	OP)			
Re	cipient's nar	ne (Last, First)				
Da	te(s) of serv	ice on claims				
Da	te of Medica	id payment				
Da	te(s) of serv	ice being refund	led			
Se	rvice being r	efunded				
An	nount of refu	nd				
	nount of insu plicable	rance received	if			
		name, address, if applicable	and			
	ason for retulow)	ırn (see codes l	isted			
1. 2.	<ol> <li>BILL: An incorrect billing or keying error was made</li> <li>DUP: A payment was made by Alabama Medicaid more than once for the same service(s)</li> <li>INS: A payment was received by a third party source other than Medicare</li> <li>MC ADJ: An over application of deductible or coinsurance by Med</li> <li>PNO: A payment was made on a recipient who is not a client in your office</li> </ol>					
Si	gnature			Date	Telepho	ne
	/99				-	

### **E.3** Alabama Prior Review and Authorization Dental Request

				<u>-</u>
Section I – Must be completed by a Medicaid pr	ovider.	Section II		
Requesting Provider License No.		Medicaid Re	ecipient Identification Number	
Phone( )				(13-digit RID number is required
Name		Name as sh	own in Medicaid system	
Address			•	
City/State/Zip_				
Provider Medicaid Number				
Trovider Medicald Number		relephone i	Number	
Section III				
DATES OF SERVICE	REQUIRE		CHANITY	TOOTH NUMBER (0) OR
START STOP CCYYMMDD	PROCEDUI CODE	KE	QUANITY REQUESTED	TOOTH NUMBER(S) OR AREA OF THE MOUTH
OCT TWINDS	0001		REGOEGIES	ANCEST OF THE MOOTH
<u> </u>				
PLACE OF SERVICE (Circle one)				
  -				
11 = DENTAL OFFICE				
22 = OUTPATIENT HOSPITAL				
-				
21 = INPATIENT HOSPITAL				
<u> </u>				
Section IV				
1. Indicate on the diagram below the tooth/teetl	n to be treated.			
	3 4 5 6 7 8 9			
	30 29 28 27 26 25 24	23 22 21 20 19	18 17	
2. Detailed description of condition or reason for	or the treatment:			
3. Brief Dental/Medical History:				
NOTE When the second se				landa la Maria a constitución de
NOTE: When x-rays or photos are required per crit name and Medicaid number are included with the	teria, piease send then X-ravs or photos.	n in a separate,	sealed envelope marked "Confidence of the confidence of the confid	lential." Make sure the recipient's
Certification Statement: This is to certify the req	uested service, equipr	ment, or supply	is medically indicated and is re	easonable and necessary for the
treatment of this patient. This Form and any state by me. The foregoing information is true, accurate	ment on my letterhead	d attached here	to have been completed by me,	or by my employee and reviewed
subject me to civil or criminal liability.	e, and complete, and	i unuerstand the	at arry raisincation, ornission, or t	conceament of material fact may
•			D-: (0 ! ! !	
Signature of Requesting DentistFORWARD TO: EDS, P.O. Box 244032, Montgon	nery, Alabama 36124-	-4032	Date of Submission	1
•	,, ,			
Form 343 05/05			A 1 - 1.	ama Madiacid Agazar
			Alaba	ama Medicaid Agency

E-4 April 2007

# E.4 Hysterectomy Consent Form ALABAMA MEDICAID AGENCY

### **HYSTERECTOMY CONSENT FORM**

PART I.	PHYS Certification by Physician Re	I C I A N garding Hysterectom	ny	
I hereby certify that I have advised	Field 1	Medicaid	Number	Field 2
to	r Printed Name of Patient is of Field 3		,Field 4 diagnosis code	
Further, I have explained orally and in writing t		Name of Rep	<u>)</u> that she	
permanently incapable of reproducing as a resu performed.	It of this operation which is medically		tion was given before t	the operation was
Field 6 Typed or Printed Name of Physician		Field 7 Medicaid Provider Nu	mber	_
Field 8 Signature of Physician		Field 9  Date of Signature		
PART II.	PATIENT			
Acknowledgment by Patient (and/or I		· · · · · · · · · · · · · · · · · · ·	Information	
I, Field 10  Name of Patient	and/or Date of Birth Name	Field 11 of Representative, if any	hereby a	cknowledge that
I have been advised orally and in writing that a This oral and written explanation that the hyste				greed to this operation.
Field 12 Signature of Patient		Field 13		<u> </u>
Field 14 Signature of Representative, if any		Field 15 Date		_
PART III.	<u>PHYSICIAN</u>			
Date of Surgery Field 16				
PART IV. Recipient Name:	UNUSUAL CIRCUM Recipient ID:	STANCES	-	
I certif	y			
patient was already sterile when the hyster Medical records are attached.	ectomy was performed. Cause of steri	ility	·	
hysterectomy was performed under a life ti hysterectomy was performed under a perior			hed.	
Before the operation w result of this operation	as performed, I informed the recipi ☐ Yes ☐ No	ient that she would be p	permanently incapab	ole of reproducing as a
Signature:	Date:			
PART V.	STATE REVIEW	<u>DECISION</u>		
Signature of Reviewer:	Date of Review:	Pay	☐ Deny	
Reason for denial:				

**INSTRUCTIONS:** Before payment can be made for any services (physicians, hospitals, etc.) a copy of this consent form must be on file at EDS. Therefore, send this completed from to:

EDS P.O. Box 244032 Montgomery, AL 36124-4032*y* 

#### PART I.

This section is required for all routine hysterectomies. See Parts III and IV for a patient who is already sterile, a hysterectomy performed under a life-threatening emergency or during a period of retroactive Medicaid eligibility.

- Type or print the name of the patient
- Record the recipient's 13 digit Medicaid Number
- Record the diagnosis requiring hysterectomy
- Record the diagnosis code
- Record the name of representative, if the recipient is unable to sign the consent form. If a representative is not used, record N/A in this field
- Type or print the name of the physician who will perform the hysterectomy
- Record the provider number of the physician who will perform the hysterectomy
- Physician must sign and record the date of signature. Date must be the date of the surgery or a prior date. If any date after surgery is recorded, the form will be denied.

#### PART II.

This section is required for all routine hysterectomies. See Parts III and IV for a patient who is already sterile, a hysterectomy performed under a life-threatening emergency or during a period of retroactive Medicaid eligibility.

- Type or print the name of the patient and the patient's date of birth including the day/month/year
- Record the name of representative, if the recipient is unable to sign the consent form. If a representative is not used, record N/A in this field
- Patient must sign and record the date of signature unless a representative is being used to complete the form.
   Date must be the date of surgery or a prior date. If any date after surgery is recorded, the form will be denied.
- Representative must sign and record the date of signature, if the recipient is unable to sign the consent form. Date must be the date of the surgery or a prior date. If any date after surgery is recorded, the form will be denied.

#### PART III.

This section is required for all hysterectomies.

Record the date of surgery once the surgery has been performed

#### **PART IV**

This section is for use when a hysterectomy was performed on a patient who was already sterile, under a life-threatening emergency in which prior acknowledgement was not possible or during a period of retroactive Medicaid eligibility. Medical records must be submitted for any hysterectomy recorded under this section. In lieu of this form, a properly executed informed consent and medical records may be submitted for these three circumstances.

- Type or print the name of the patient
- Record the recipient's 13 digit Medicaid Number
- The physician who performed the surgery must record their name
- Check the appropriate box to indicate the specific unusual circumstance
- Check the appropriate box regarding whether or not the patient was informed she would be permanently incapable of reproducing as a result of the operation.
- Attach medical records including Medical History; Operative Records; Discharge Summary and a Hospital Consent Form for the Hysterectomy.

#### PART V

The reviewer at the State completes this section whenever unusual circumstances are identified. EDS will send a copy of the consent form containing the State payment decision to the surgeon following State review.

E-6 April 2007



### E.5 Medicaid Adjustment Request Form

Mail to: Adjustments

P. O. Box 241684 Montgomery, AL 36124-1684 **Section I: Provider Pay-To Information Section II: Paid Claims Information** (Please enter data from your remittance advice) ICN Number: \_\_\_\_\_ Provider Number: \_\_\_\_\_ Recipient Number: Provider Name: Recipient Name:\_\_\_\_\_ Date(s) of Service: Billed Amount: Paid Amount:\_\_\_\_\_ Section III: **Reason for Recoupment** Duplicate payment. \_\_\_\_\_Primary insurance payment received Claim billed in error. Provider to rebill. Recoup/delete line item . Medicare paid primary. Billed under wrong Recipient. Other\_\_\_\_\_ -or-**Reason for Adjustment** \_\_\_\_\_Change the number of units from \_\_\_\_\_ to \_\_\_\_ for procedure code\_\_\_\_\_\_. Change the submitted charge from \_\_\_\_\_\_ to \_\_\_\_\_. \_\_\_\_\_Change\_\_\_\_\_\_(place/date) of service from \_\_\_\_\_\_ to \_\_\_\_\_ on line item . \_\_\_\_\_Add/delete modifier on line item\_\_\_\_\_. \_\_Add/adjust primary insurance payment to \_\_\_\_\_. \_\_\_\_\_Adjust coinsurance/deductible from \_\_\_\_\_ to \_\_\_\_\_. \_\_\_\_Change the performing/provider number from \_\_\_\_\_\_ to \_\_\_\_\_. \_\_Correct the diagnosis code from \_\_\_\_\_ to \_\_\_\_ . Re-release claim to pay at correct liability/provider rate. Other Signature\_\_\_\_\_ Date\_\_\_\_\_ Telephone#\_\_\_\_

### E.6 Patient Status Notification (Form 199)

#### MEDICAID PATIENT STATUS NOTIFICATION

(To be submitted when a patient is admitted, discharged, transferred or expires) TO: Alabama Medicaid Agency Date: P.O. Box 5624 - 36103 501 Dexter Avenue Montgomery, Alabama 36104 FROM: Provider Number: (Name of Facility) Telephone Number: (Address of Facility) **CURRENT PATIENT STATUS** Patient's First Name M.I. Patient's Last Name Birthdate Female L Patient's Social Security No. Patient's Medicaid No: Date admitted (Medicare Admission) (Medicaid Admission) Number of Medicare Days this Admission: Mental Institution **New Admission** Hospital For Medicaid Use Only Re-Admission Home From: Over 60-days late \_ Transferred Admission Other Medicare Denial Reference Information: -Name of Sponsor Address of Sponsor Mental Illness Developmentally Disabled Convalescent Post Extended Swing Bed Approved By Care Care Days Mental Date Approved: \_\_\_ Dual Retardation Diagnosis PATIENT DISCHARGE STATUS Discharged to: -Date: \_ Death (Date) Signed. Title Distribution: White: Alabama Medicaid Agency Blue: Office of determination for Medicaid Eligibility - Check One: D.O. Pink: Nursing Home File Copy

District Office

E-8 April 2007

Form 199 (Formerly XIX - LTC - 4)

Revised 7/01/94



# E.7 Alabama Prior Review and Authorization Request Form ALABAMA PRIOR REVIEW AND AUTHORIZATION REQUEST

(Required If Medicaid Provider) PMP ( )  Requesting Provider License # or Provider # Phone ( ) Name  Rendering Provider Medicaid # Phone ( ) Fax ( )  Name  Address City/State/Zip Ambulance Transport Code Ambulance Transport Reason Code DME Equipment: NewUsed			City/State/2/p EPSDT Screening Date			OB
						Prognosis Codesthetic Device chiatric-Inpatient* geted Case Management zupational Therapy sical Therapy ech Therapy
DATES ( Line START Item CCYYMMDD	OF SERVICE STOP CCYYMMDD	PLACE OF SERVICE	PROCEDURE CODE*	MODIFIER 1	UNITS	COST/ DOLLARS
* If this PA is for Psyc  Certification Statement: treatment of this patient completed by me, or by	es (PT, OT, RT, SP, Audio	ology, Psychothera  r, Procedure Code  requested service, ned order is on file ived by me. The for	e is not required. equipment, or supplify applicable). This frequing information is	tions, Home Health	n and Transportatio	necessity, effectiveness and n) must be attached.  Able and necessary for the ad attached hereto has been nderstand that any falsification
Signature of Requesting	g Provider			<del></del>	Date	
FORWARD TO: EDS, I	P.O. Box 244032 Montgo	mery, Alabama 36	6124-4032			
Form 342					Alak	oama Medicaid Agency

### E.8 Sterilization Consent Form

NOTICE: YOUR DECISION AT ANY TIME TO BE STERILIZED WILL NOT RESULT IN THE WITHDRAWAL OR WITH HOLDING OF ANY BENEFITS PROVIDED BY PROGRAMS OR PROJECTS RECEIVING FEDERAL FUNDS.

CONSENT TO STERILIZATION	STATEMENT OF PERSON OBTAINING CONSENT
I have asked for and received information about sterilization from	Before
(Doctor/Clinic) When I first asked for the	(Patient's Name) signed the consent form
information, I was told that the decision to be sterilized is completely up to me. I was told that I could decide not to be	I explain to him/her the nature of the sterilization operation, the fact that it is intended to be a final and irreversible procedure and the discomforts, risks and benefits
sterilized. If I decide not to be sterilized, my decision will not	final and irreversible procedure and the discomforts, risks and benefits
affect my right to future care or treatment. I will not lose any help	associated with it.
or benefits from programs receiving Federal funds, such as	I counseled the individual to be sterilized that alternative methods of birth
A.F.D.C. or Medicaid that I am now getting or for which I may	control are available which are temporary. I explained that sterilization is
become eligible.	different because it is permanent.
I understand that the sterilization must be considered <u>permanent</u>	I informed the individual to be sterilized that his/her consent can be
and not reversible. I have decided that I do not want to become	withdrawn at any time and that he/she will not lose any health services or
pregnant, bear children or father children.	any benefits provided by Federal funds.
I was told about those temporary methods of birth control that are	To the best of my knowledge and belief the individual to be sterilized is at
available and could be provided to me which will allow me to bear or	least 21 years old and appears mentally competent. He/She knowingly and
father a child in the future. I have rejected these alternatives and	voluntarily requested to be sterilized and appears to understand the nature
chosen to be sterilized.	and consequence of the procedure.
I understand that I will be sterilized by an operation known as a	
The discomforts, risks, and benefits	(Signature) (Date)
associated with the operation have been explained to me. All my	
questions have been answered to my satisfaction.	(Title of Person Obtaining Consent)
I understand that the operation will not be done until at least thirty	
days after I sign this form. I understand that I can change my mind at	(Typed/Printed Name)
any time and that my decision at any time not to be sterilized will not	
result in the with-holding of any benefits or medical services	(Facility)
provided by federally funded programs.	
I am at least 21 years of age and was born on (Month/Day/Year)	(Address)
, I,,	PHYSICIAN'S STATEMENT
hereby consent of my own free will to be sterilized by (Doctor)	Shortly before I performed a sterilization operation upon
, by the method called My consent expires 180 days from the	(Patient's Name) on (Date), I
	explained to him/her the nature of the sterilization operation (Specify Type
date of my signature below.	of Operation, the fact that it is intended to be a
I also consent to the release of this form and other medical records	final and irreversible procedure and the discomforts, risks and benefits
about this operation to: Representative of the Department of Health	associated with it.
and Human Services or Employees of programs or projects funded	I counseled the individual to be sterilized that alternative methods of
by that Department but only for determining if Federal laws were	birth control are available which are temporary. I explained that sterilization
observed. I have received a copy of this form.	is different because it is permanent.
(Signature) (Date)	I informed the individual to be sterilized that his/her consent can be
(Signature)(Date)	withdrawn at any time and that he/she will not lose any health services or
(Typed/Printed Name)	any benefits provided by Federal funds.
(Typed/Pffilled Name)	To the best of my knowledge and belief the individual to be sterilized is at least 21 years old and appears mentally competent. He/She knowingly and
Recipient's Medicaid Number)	voluntarily requested to be sterilized and appears to understand the nature
You are requested to supply the following information, but it is not	and consequence of the procedure.
required:	(Instructions for use of alternative final paragraphs: Use the first paragraph
Race and Ethnicity Designation (please check)	below except in the case of premature delivery or emergency abdominal
	surgery where the sterilization is performed less than 30 days after the date
Alaska Native Hispanic origin	of the individual's signature on the consent form. In those cases, the second
Alaska Native Hispanic origin) Hispanic White (not of Asian or Pacific Hispanic origin)	paragraph below must be used. Cross out the paragraph, which is not used.)
Asian or Pacific Hispanic origin	At least thirty days have passed between the date of the
Islander	individual's signature on the consent form and the date the sterilization was
INTERPRETER'S STATEMENT	performed.
(If an interpreter is provided to assist the individual to be sterilized) I	
have translated the information and advice presented orally to the	72 hours after the date of the individual's signature on this consent form
individual to be sterilized by the person obtaining the consent. I have	because of the following circumstances (check applicable box and fill in
also read him/her the consent form in the	information requested):
	1) Premature Delivery:
knowledge and belief he/she understood this explanation.	Individual's expected date of delivery:
	2) Emergency abdominal surgery:
(Interpreter) (Date)	(Describe circumstances using an attachment)
Original – Patient	(Signature) (Date)
Copy 2 –EDS	(Signature) (Date) (Typed/Printed Name of Physician)
Copy 3 – Patient's Permanent Record	(Medicaid Provider Number)
Form 193 (Revised 8-30-02)	

E-10 April 2007

## E.9 Family Planning Services Consent Form

Name:	
Medicaid Number:	
Date of Birth:	
I give my permission to	to provide family planning services to me. I
understand that I will be given a phys	ical exam that will include a pelvic (female) exam, Pap smear, tests for
sexually transmitted diseases (STDs),	tests of my blood and urine and any other tests that I might need. I have
	hat I can pick from may include oral contraceptives (pills), Depo-Provera
shots, intrauterine devices (IUDs), No	orplant implant, diaphragms, foams, jellies, condoms, natural family
planning or sterilization.	
Signature:	Signature:
Date:	
Signature	Signature
Signature: Date:	Signature: Date:
Date	Butc
Signature:	Signature:
Date:	Date:
Signature:	Signature:
Date:	Date:
Signature:	Signature:
Date:	
Signature:	Signature:
Date:	Date:
Signature:	Signature:
Date:	
Signature:	Signature:
Date:	
Signature:	
Date:	Date:
Signature:	
Date:	Date:

Form 138 (Formerly MED-FP9106) Revised 2/99

## **E.10 Prior Authorization Request Form**

Page 1	Medicaid Pharmacy Prior Authorization Request Form	☐ Page 1 of 1 ☐ Page 1 of 2
FAX: (800) 748-0116 Phone: (800) 748-0130	Fax or Mail to Health Information Designs	P.O. Box 3210 Auburn, AL 36823-3210
	PATIENT INFORMATION	
Patient Name	Patient Medicai	d#
Patient DOB	Patient phone # with area code	e
Nursing Home Resident   Yes	— PRESCRIBER INFORMATION ———	
Prescribing practitioner	License #	
	Fax # with area code —	
	ity/State/Zip and necessary and meets the guidelines for use as o i's treatment. Supporting documentation is available	
Dispensing pharmacy	DISPENSING PHARMACY INFORMATION  May Be Completed by Pharmacy  Provider #  Fax # with area code	
NDC #		
Drug Requested	Strength	
☐ Initial Request ☐ Renewa	Diagnosis or ICD-9 Code	
☐ Additional medical justification a *See Instruction Sheet, Section 5	ttached.  DRUG SPECIFIC INFORMATION	
□ NSAID □ Antihistamine □ □ Platelet Aggregation Inhibitors	H2 Antagonist	-
List previous drug usage for drug class Generic/Brand/OTC	s requested	apy
Generic/Brand/OTC		or d/c
	al medical justification must be provided.	от что
	fic PA requirements on the Medicaid website at w	vw.medicaid.state.al.us

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Pag	e 2 Patient Medicaid #
	Proposed duration of therapy Is medicine for PRN use? ☐ Yes ☐ No  Type of pain ☐ Acute ☐ Chronic Severity of pain: ☐ Mild ☐ Moderate ☐ Severe  Is there a history of substance abuse or addiction? ☐ Yes ☐ No  If yes, is treatment plan attached? ☐ Yes ☐ No  Indicate prior and/or current analgesic therapy and alternative management choices  Drug/therapy Reason for d/c
	TNF Blocker
	Xe nical         □ If initial request       Weightlbs. Heightinches BMIkg/m²         □ If renewal request       Previous weightlbs. Current weightlbs.         Documentation MD supervised exercise/diet regimen ≥ 6 mo.? □ Yes □ No Planned adjunctive therapy? □ Yes □ No
	Erectile Dysfunction Drugs Gender
	Synagis (Check applicable age, condition and risk factors)  □ Gestational age ≤ 28 wks & infant is < 12 months □ Child is < 24 months old with Chronic Lung Disease* □ Gestational age 29-32 wks & infant is < 6 months □ Child is < 24 months old with Congenital Heart Disease* □ Gestational age 33-35 wks & infant < 6 months with AAP risk factors*  AND □ Currently outpatient with no inpatient stay in the last 2 weeks. *Document AAP risk factor(s) and/or other required medical justification in the Drug/Clinical Information Section of this form.
	Specialized Nutritionals     Height
Rev	Approve request

# **E.11 Early Refill DUR Override Request Form**

		OVERRID	E		
		REQUEST FO	RM		
FAX: (800) 748-0116 Phone: (800) 748-0130		Fax or Mail Health Inform <i>a</i> tion		Aubu	P.O. Box 3210 urn, AL 36832-3210
		PATIENT INFORM	IATION -		
Patient name:			Patient N	fedicaid #:	
Patient DOB:		Patient p	hone # with area	a code:	
		RESCRIBER INFO	THE PERSON		
Prescribing physician:					
Address:			Phone #	with area code:	
City/State/Zip:					
I certify that this treatment is indicated and supervising the patient's treatment. Support			•	•	icaid Agency. I will b
	рі	HARMACY INFOR		Physician's signature	Date
Dispensing pharmacy:				#:	
NDC #:					
Phone # with area code:			Fax # with area	code:	
	— DRU	G/CLINICAL INF	ORMATION -		
□ Early Refill		Maximum Unit		Theraputic Dupli	cation
Drug name:		D	ate of last refill:		
For Early Refill					
<ul> <li>Medication lost</li> <li>Medication destroyed</li> <li>Patient going out of town for personal control of the personal control of</li></ul>	eriod greate	☐ Medication sto	len	locumentation required he previous refill.	below)
Documentation:					
For Maximum Unit					
Diagnosis:					
Medical Justification:					
For Theraputic Duplication					
Indicate drugs to be discontinued					
☐ Drug name:	_ Diagnosi	s:		Stop date:	
☐ Drug name:————	🗕 Diagnosi	s:		Stop date:	if applicable
Attach medical justification if both	drugs are to	be continued.			if applicable
		FOR HID USE O	NLY -		
☐ Approve request ☐ ☐	eny request	□ M	odify request	☐ Medicaid e	eligibility verified
Comments					
Reviewer's Signature				Response Date/Hour	
Form 372 Revised 11/02					Alabama Medicaid Agen

E-14 April 2007

### **E.12 Growth Hormone for AIDS Wasting**

#### GROWTH HORMONE FOR AIDS WASTING

	Prior Autho	DRIZATION REQUEST FOR	M	
FAX: (800) 748-0116 Phone: (800) 748-0130		Fax or Mail to Information Designs		P.O. Box 3210 Auburn, AL 36832-3210
	PATIE)	NT INFORMATION		
Patient Name:		Patient	Medicaid #: ——	
Patient DOB:		Patient phone # with ar	ea code:	
		IBER INFORMATION		
Prescribing physician:				
Address:		Phone #	# with area code:	
City/State/Zip:		Fax # w	rith area code:	
I certify that this treatment is indi supervising the patient's treatmen	•		•	a Medicaid Agency. I will be
	DIL ( D) (	CONTRIDER CONTRACT	Physician's signature	Date
Dispensing pharmacy:	PHARMA	ACY INFORMATION Provide	er #:	
NDC #:				
Phone # with area code:		if applicable Fax # with are	a code:	
	DRUG/CLI	NICAL INFORMATION		
☐ Initial Request ☐ I	Renewal (documentation atta	ached to demonstrate effectiv	veness <sup>1</sup> )	
Proposed Duration of Therapy:		Strength/Quantity: _	D	aily Dose:
Height: Weig	ht: BM	П:		
Diagnosis:		ICD-9:		
<ol> <li>Is there documentation of a</li> <li>Is there documentation of a</li> <li>Has the patient been on ant</li> <li>Has the patient been screen</li> </ol>	failed trial with appetite sti i-retroviral therapy for the p	mulants or weight gain agen ast 120 days?	_	<ul> <li>□ Yes</li> <li>□ No</li> <li>□ Yes</li> <li>□ No</li> <li>□ Yes</li> <li>□ No</li> </ul>
5. If a history of malignancy e	xists, has the patient been fi	ree of recurrence for at least	the past 6 months?	
If any of the above is answere  6. Does the patient have any of  Proliferative or preprol		ations? Check all that apply. y		
If any of the above contraindi  Weight stabilization or weight gain mu  There must be an unintentional weight  brugs to stimulate appetite and/or pro	ist be reported to continue therapy. t loss of 10% over 12 months or 7.5%	% over 6 months or BMI < 20 kg/m².	r androgenic steroids.	
	FOR	HID USE ONLY		
☐ Approve request	Deny request	☐ Modify request	☐ Medi	caid eligibility verified
Comments:				
Reviewer's Signature			Response Date/Hour	
Form 366 Revised 5/16/03				Alabama Medicaid Agency

### **E.13 Growth Hormone for Children Request Form**

#### GROWTH HORMONE¹ FOR CHILDREN

PRIOR AUTHORIZATION REQUEST FORM

FAX: (800) 748-0116 Phone: (800) 748-0130	Fax or Mail to Health Information D		P.O. Box 3210 Auburn, AL 36832-3210
	PATIENT INFORMA	TION	
Patient name:			#:
Patient DOB:	Patient pho	one # with area code: _	
	PRESCRIBER INFORM		
	Lice		
Address:		Phone # with area	.code:
City/State/Zip:		Fax # with area co	ode:
	and necessary and meets the guidelines joporting documentation is available in th	e patient record.	
	PHARMACY INFORM	Physician's si	ignature Date
Dispensing pharmacy:	THARMACI INFORM		
NDC #:	J Code:ifa	Qty. requ	ested per month:
Phone # with area code:	Fa	applicable ax # with area code:	
	DRUG/CLINICAL INFOR		
	requested:		
	Daily dose:		
Provocative Testing: Test 1: type Test 2: type 2. Turner Syndrome³: Karyotyping: I 3. Chronic Renal Insufficiency: Is the p IGF-1 Level: 4. Is patient's thyroid function normal 5. Is patient's height less than 5th perce 6. Has the patient been screened for int 7. If a history of malignancy exists, has	ntile?		est will be denied)  est will be denied)  enign intracranial HTN  alEKG with history of IHD or CVD IfITT is a, growth hormone-releasing hormone [GHRH], and of \( \) 10 ng/ml after provocative testing support GH  treat these patients is not based on provocative testing at condition. If growth failure results from an
	FOR HID USE ON	LY	
••	Deny request ☐ Modi	ify request	☐ Medicaid eligibility verified
Comments:			
 Reviewer's Signature		Resnonse	Date/Hour
Form 410		rosportso	
Revised 1/23/03			Alabama Medicaid Agency

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### **E.14 Adult Growth Hormone Request Form**

#### ADULT GROWTH HORMONE<sup>1</sup>

#### PRIOR AUTHORIZATION REQUEST FORM

FAX: (800) 748-0116 Phone: (800) 748-0130	Head	Fax or Mail to th Information Designs	P.O. Box 3210 Auburn, AL 36832-3210
	PAT1	ENT INFORMATION —	
Patient name:		Patient Me	edicaid #:
Patient DOB:		Patient phone # with area	code:
		RIBER INFORMATION -	
Prescribing physician:		License #:	
Address:		Phone # w	rith area code:
City/State/Zip:			area code:
		eets the guidelines for use as outlin n is available in the patient record.	ed by the Alabama Medicaid Agency. I will be
			nysician's signature Date
	PHAR		<u>.                                    </u>
NDC #		T Code:	ty. requested per month:
Phone # with area code:		if applicable	ode:
		LINICAL INFORMATION —	
☐ Initial request ☐ Renewa	al Drug requested:	Propos	ed duration of therapy:eight:
☐ Adult onset of growt ☐ Adult onset of growt Diagnostic testing required: 1. IGF-1 Level: 2. Is there a contraindication If yes, indicate reason: 3. Provocative Testing: Chee ☐ Adult with childhood or ☐ Adult with suspected Gi Test 1: type Test 2: type 4. Has the patient been scree 5. If a history of malignancy ☐ Yes ☐ No (I 6. Does the patient have any ☐ Pregnancy ☐ Prolii  *Nutropin AQ®, Nutropin®, Humatrope®,	ng/m1 Date: to ITT <sup>2</sup> ? □ Yes □ No ck appropriate selection neet GHD or with additional HD with no other pituitary h Results: ned for intracranial maligna exists, have they been free f no, request will be denied of the following contraindic ferative or preproliferative of Genotropin®, and Protropin® lest to required unless contraindicated. I	no other deficiencies but other pituitary hormone deficits  I pituitary hormone deficits (one dominated programment of the pituitary hormone deficits (two {2} stimulating/ml Date:	{1} stimulation test required) ation tests required) ation (If no, request will be denied) six (6) months?
age ou), documentation must be provided an may be substituted.		OR HID USE ONLY	1), 1-aopa and comminations of these agents, excludin cionidine,
☐ Approve request	□ Deny request	☐ Modify request	☐ Medicaid eligibility verified
Comments:			
Reviewer's Signature Form 411 Revised 12/05/02		-	Response Date/Hour Alabama Medicaid Agency

### **E.15** Maximum Unit Override

#### FAX OR MAIL TO: ALABAMA QUALITY ASSURANCE FOUNDATION PHARMACY ADMINISTRATIVE SERVICES

One Perimeter Park South, Suite 200 North, Birmingham, AL 35243-2354 Phone: (888) 633-2243 Fax: (888) 329-6759 or (205) 977-4215

Requester:	
Name and title (MD, RN, RPh) PATIENT INFORMATION	
	nt's Medicaid #:
	Patient's DOB:
PRESCRIBER INFORMATION	Tuton ( ) DOD.
	Licanca Number
	License Number:Phone #:
	Fax #:
	s the guidelines for use as outlined by the Alabama Medicaid Agency. I will
Physician's Signature and Date	
PHARMACY INFORMATION	
	Provider Number:
Phone #:	Fax #:
DRUG/CLINICAL INFORMATION	
Drug Name:	Quantity/month:
Diagnosis:	
Medical Justification:	
***Supporting documentation should be available i	in the patient record.
FOR AQAF USE ONLY Approve request Deny request	
Authorization effective	through
Authorization #:	
Reviewer's Signature	Response Date/Hour
re-re-re-re-re-re-re-re-re-re-re-re-re-r	Response Date/11our
Form 349	

Alabama Medicaid Agency

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Revised 8/99

## **E.16 Miscellaneous Medicaid Pharmacy PA Request Form**

	MI	SCELLANEOUS DRUGS		
	Prior A	AUTHORIZATION REQUEST FOR	M.	
FAX: (800) 748-0116 Phone: (800) 748-0130	H	Fax or Mail to Iealth Information Designs		P.O. Box 3210 Auburn, AL 36832-3210
	I	PATIENT INFORMATION		
Patient name:		Patient	Medicaid #:	
Patient DOB:		Patient phone # with a	rea code:	
	PR	ESCRIBER INFORMATION		
Prescribing physician:		License #:		
Address:		Phone :	# with area code: _	
City/State/Zip:		Fax # v	vith area code:	
**	•	ed meets the guidelines for use as out tation is available in the patient reco	•	na Medicaid Agency. I will b
			Physician's signature	Date
Dispensing pharmacy:		ARMACY INFORMATION Provide		
Dhono # with area ando:		J Code:	e oodo:	or morkii.
	DRU	G/CLINICAL INFORMATION		
Drug reguested:		Quantit	v requested:	
• •		Diagnosis:		
-				
Explanation of medical necessit	y:			
		FOR HID USE ONLY		
☐ Approve request	☐ Deny request	☐ Modify request	☐ Me	dicaid eligibility verified
Comments:		=		
D. arri array a Climanatum -			Domonic Data (TT	
Reviewer's Signature			Response Date/Hou	п
Form 365				

## E.17 EPSDT Child Health Medical Record (4 pages)

#### EPSDT CHILD HEALTH MEDICAL RECORD

Name			Medicaid Number		
Last	First	Middle			
Sex         Race          M        White          F        Latino		lackAm. Indian sianOther	Birth I	Date	
understand that he be expected to follow	she will red w plans that	whose name is on this record ceive tests, immunizations, a t are mutually agreed upon b	nd exams. I understar etween the health staf	nd that I will f and me.	
			Date Rela		
Signature_ DateRela			Signature_ Date Rel	ationship	
Signature			Signature		
DateRela	ationship_		DateRela	ationship	
Signature_			Signature_		
				ationship	
Signature_			Signature_		
heart diseas stroke asthma alcohol/dru		(F-Father, M-Mother, S-	place an N in the blan tub se birt	<u>k</u> erculosis th defects ental retardati	cancer stroke ion diabetes
Jpdate (annually)			Jpdate (annually) Jpdate (annually)		
			Jpdate (annually)		
			Jpdate (annually)		
		MEDI	CAL HISTORY		
HISTORY	0-Neg	DETAIL POSITIVES	HISTORY	0-Neg	DETAIL POSITIVES
	+-Pos			+-Pos	
Childhood			Frequent Colds		
Diseases Diabetes Mellitus		Automo	Tonsilitis		
Epilepsy	<del>                                     </del>		Bronchitis		
Thyroid	<del></del>		Ear Infection		
Dysfunction			Lai imection		
Mental I Illness			Pneumonia		
Rheumatic Fever			Convulsions		
Heart Disease			Headache		
Hepatitis			Drug Sensitivity		
Blood Dyscrasia			Allergies		
Anemia			Medications		
Eczema	<del>                                     </del>		Operation,		
Tobaccade 25	<del>                                     </del>		Accident		
Tuberculosis			Drug Abuse		
Asthma			Chronic Problems		
lospitilizations (yea	r & reason)	3	100000		
	ning)				
Form 172					Oshama Madhadd Asan

E-20 April 2007

#### DEVELOPMENTAL ASSESSMENT

DATE	NORMAL	ABNORMAL (detail)	DATE	NORMAL	ABNORMAL (detail)
	111111111111111111111111111111111111111				

#### ANTICIPATORY GUIDANCE

(GIIGG	a be done at each screening and docum	
2 Weeks to 3 Months	13 to 18 Months Dates completed	6 to 13 Years
Nutrition	Nutrition	Nutrition
Safety	Safety	Safety (auto passenger safety)
Spitting up, hiccoughs, sneezing, etc.	Dental hygeine	Dental care
Immunizations	Temper tantrums	School readiness
Need for affection	Obedience	Onset of sexual awareness
Skin & scalp care, bathing frequency	Speech development	Peer relationships (male & female)
Teach how to use the thermometer	Lead poisoning	Parent-child relationships
and when to call the doctor	Toilet training counseling begins	Prepubertal body changes (menst.)
4 to 6 Months	19 to 24 Months	Alcohol, drugs and smoking
Dates Completed	Dates Completed	Contraceptive information if sexually active
Nutrition	Nutrition	
Safety	Safety	
Teething & drooling/dental hygiene	Need for peer relationships	
Fear of strangers	Sharing	14 to 21 Years
Lead poisoning	Toilet training should be in progress	Dates completed
	Dental hygeine	Nutrition/dental
7 to 12 Months	Need for affection and patience	Safety (automobile)
Dates completed	Lead poisoning	Understanding body anatomy
Nutrition	3 to 5 Years	Male-female relationships
Safety	Dates completed	Contraceptive information
	And the second s	
Dental hygiene	Nutrition	Obedience and discipline
Dental hygiene Night crying	Nutrition Safety	Obedience and discipline Parent-child relationships
Night crying	Safety	Parent-child relationships
Night crying Separation anxiety	Safety Dental hygiene	Parent-child relationshipsAlcohol, drugs and smoking
Night crying Separation anxiety Need for affection	Safety Dental hygiene Assertion of independence	Parent-child relationships Alcohol, drugs and smoking Occupational guidance
Night crying Separation anxiety Need for affection Discipline	Safety Dental hygiene Assertion of independence Need for attention	Parent-child relationships Alcohol, drugs and smoking Occupational guidance

#### NUTRITIONAL ASSESSMENT

DATE	ADEQUATE	INADEQUATE (detail)	DATE	ADEQUATE	INADEQUATE (detail)

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Alabama Medicaid Agency

Page 3

#### LABORATORY TESTING

	Hematocrit Hemoglobin	Urine Sugar/Albumin	Lead	Sickle Cell Screen	Other
Date					
Results					,
Date					
Results					
Date					
Results					1
Date					
Results					
Date					
Results					
Date					
Results					
Date					
Results					
Date					
Results					:

Date	PROGRESS NOTES	SIGNATURE

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Page 4

#### PHYSICAL ASSESSMENT

		nder the care	):						
Date of E									
	School				,				
Age	Grade								
Height Circ	Weight umference			-					
Temperati									
Temperati	Blood								
Pulse	Pressure								
Hearing		(R)	(L)	(R)	(L)	(R)	(L)	(R)	(L)
Vision		(R)	(L)	(R)	(L)	(R)	(L)	(R)	(L)
Dental Ca	re	Referral	*UC	Referral	UC	Referral	UC	Referral	UC
Physical									
Examin	ation	WNL		lwnl L		WNL L		WNL L	
		Abnormal:		Abnormal:	·	Abnormal:		Abnormal:	
		Abriornal				Abrionniai.		Abriornal.	
Signature									
				PHYSICAL	ASSESSMEN	UT.			
Date of Ex	vam			PHISICAL	AGGEGGIVIEI	1			
Date of L	School								1
Age	Grade								
Height	Weight				·				
Head Circ	umference								
Temperati									
	Blood								
Pulse	Pressure	(5)	(1)	(5)	(1)	(5)	4.3	(D)	(1)
Hearing		(R)	(L)	(R)	(L)	(R)	(L)	(R)	(L)
Vision		(R)	(L)	(R)	(L)	(R)	(L)	(R)	(L)
Dental Ca	re	Referral _	uc	Referral	nc	Referral	uc_	Referral	UC
Physical		Г	7	L	7		7	Г	
Examin	ation	WNL L	<b>-</b>	WNL L		WNL L	4	WNL L	
		Abnormal:		Abnormal:		Abnormal:		Abnormal:	
						1			
						1			
I				I		1		I	
						1		1	

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#### Replaced form

## E.18 Alabama Medicaid Agency Referral Form

	Important NPI Information
	See Instructions
Medicaid Recipient Information Recipient Name	Recipient # Recipient DOB
Address	Telephone # with Area Code
Address	
	Name of Parent/Guardian
PRIMARY PHYSICIAN (PMP)	Screening Provider If Different From Primary Physician (PMP)
Name	Name
Address	Address
Telephone # with Area Code	Telephone # with Area Code
Fax # with Area Code	Fax # with Area Code
Email	Email
Provider #	
Provider NPI #	
Signature	
Type of Referral	
Patient 1 <sup>st</sup> EPSDT Screening Date Case Management/Care Coordination	□ Lock-in □ Patient 1st/EPSDT Screening Date □ Other
ENGTH OF REFERRAL	
Referral Valid for month(s) or	visit(s) from date referral begins.
Referral Valid For  Evaluation Only	□ Treatment Only
■ Evaluation and Treatment	☐ Hospital Care (Outpatient)
<ul> <li>Referral by consultant to other provider for in condition (cascading referral)</li> </ul>	
Referral by consultant to other provider for a conditions diagnosed by consultant (cascadi	idditional ing referral)
Reason for Referral	Other Conditions/Diagnoses
By Primary Physician (PMP)	Identified by Primary Physician (PMP)
Consultant Information	
Consultant Name	
Address	Consultant Telephone # with Area Code
	·
lote: Please submit written report of findings inclu	uding the date of examination/service, diagnosis, and consultant signature to Primary Physician (PM
Findings should be submitted to primary p	ohysician (PMP) by

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Please find below information regarding the Medicaid Referral Form that was revised on 10/23/06. This information is being provided so that providers have a reference tool when utilizing this form. Questions regarding policy should be referred to the Patient 1<sup>st</sup> program at (334) 242-5148. Should you need an inservice for your staff on the form, you may contact the Outreach and Education Unit at (334) 353-5203.

#### **General Information**

#### **Maintenance of Original Documentation:**

- 1. The PMP should maintain the "original" referral form. Therefore, it is ok for consulting providers to receive copies, faxes or e-mailed versions of the referral form.
- 2. If the PMP completes, it will have his original signature and the PMP will copy and forward as necessary.
- 3. If the PMP has an MOU or a contract with someone else to complete the referral form, the PMP will receive a copy of the form from that person and the PMP should initial approval and keep in his/her file and this will become the "original".
- 4. If the PMP has an outside person performing the screening the screener will complete their part of the form, sign, and keep this original for their file and forward a copy to the PMP. The PMP will then sign the copy and keep as his original. Therefore, each provider (PMP and screener) will have an original. But, if the referral needs to be forwarded on, a copy with the PMP's signature should be the one to send.

#### **Memorandum of Understanding (MOU)**

- 1. If the PMP has another physician take call for him and they have the understanding that it is ok to use the PMP's referral number, then the covering physician will not have to obtain a written referral. However, if the recipient needs to receive other care from a different provider, the consulting provider will need a written referral from the PMP. If the covering physician has approval from the PMP, the covering physician can sign the referral form on behalf of the PMP.
- 2. When operating under an MOU, each party must clearly understand what the agreement is so there is not a misunderstanding when it comes time to bill for the services. These parties need to have an agreement/contract in writing.

#### **Completion Instructions**

**Today's Date** – the date the form is completed and signed.

**Referral Date** – the date the referral is effective. This **is not a required field** but is appropriate to be used when the referral is/was needed for date other than today's date.

**Recipient Information** – enter recipient demographic information.

**Primary Physician** – the PMP in most cases. If for a lock-in recipient, it will be for the physician they are assigned to. **Primary Physician Signature**: It is ok to have a stamped signature with initials. It is ok to have someone else sign on behalf of the PMP as long as they have the PMP permission/MOU (memorandum of understanding) and it is indicated on the referral form. If case managers/care coordinators have an agreement with the PMP and are filling out the form for the PMP they should indicate "Signature On File/MOU". On forms that are sent via e-mail the PMP will indicate signature on file. **Note: The provider number is the number the recipient is assigned to (if a clinic, it will be the clinic number).** 

**Screening Provider** – to be completed only if the person performing a screening is not the PMP or if it is for a child who **is not enrolled in** the Patient 1<sup>st</sup> program. **Note: The provider number in this situation is the screening provider number.** 

NPI Information – Referrals that will be effective beyond May 2007 will need to have both the NPI and provider numbers. This will enable specialty providers to have the necessary information to receive payment once NPI changes are implemented. Providers receiving referrals SHOULD NOT BEGIN TO USE THE NPI number until advised to do so by Medicaid and EDS.

#### Type of Referral

<u>Patient 1<sup>st</sup></u> – is for a referral that is Patient 1<sup>st</sup> only (not an EPSDT).

<u>Lock-in</u> – is for a referral for a recipient that is locked into one physician/pharmacy and must have referral for other services.

<u>EPSDT</u> – is for a referral resulting from an EPSDT screening of a recipient who is not enrolled in the Patient 1<sup>st</sup> program. Date of screening (which is the date the actual screening was performed) needs to be written here. **This is a mandatory field.** 

Note: The same screening date should be used for all services provided as the result of the screening – there cannot be retro dates. Also, the referral date may be different from the date of the screening.

<u>Patient 1<sup>st</sup>/EPSDT</u> – is for a referral resulting from an EPSDT screening of a recipient who is enrolled in the Pt.1<sup>st</sup> program. Indicate date of the screening **(this is a mandatory field)**.

Note: The same screening date should be used for all services provided as the result of the screening – there cannot be retro dates. Also, the referral date may be different from the date of the screening.

<u>Case Management/Care Coordination</u> – is for a referral to a case manager of the Targeted Case Management Program for the medically at risk. To be used in order for the recipient to receive case management services.

Note: It is possible for more than one referral to be checked - i.e. Patient 1<sup>st</sup> and Case Management/Care Coordination

Length of Referral – is the amount of time the referral is good for from the referral date. *This is a mandatory field and must be completed in order for the referral to be valid*. How this section is completed is up to the physician completing the form. In some situations it may be more appropriate to utilize a specific number of visits if the physician knows how many it would take to resolve the problem or if it is for a one-time consultation he/she would indicate one visit. If it is for a condition that may take several months to resolve and it is not known how many visits are needed, then the PMP may prefer to indicate months.

Note: If the referral is to be used for more than one type of referral and the physician wishes the number of visits to be different, then a separate form should be filled out for each type of referral.

#### Referral Valid For (Check all that apply):

<u>Evaluation only</u> – this would be used in a situation where the physician is sending the recipient for a consultation and wants an evaluation or input on how to formulate the treatment plan. Example: A physician who has a recipient with diabetes who is not responding to treatment would be referred to an endocrinologist to determine the best type of Insulin to use.

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<u>Evaluation and Treatment</u> – this would be used in a situation where the physician determines the recipient's condition could be better treated by another physician. *Example*: A recipient with cancer would be referred to an oncologist for evaluation and chemotherapy.

<u>Referral by consultant to other provider for identified condition</u> – this would be used in a situation where the physician thinks more than one consultant may be needed to provide treatment for the identified condition. It gives permission to the consultant to refer on to another consultant for the identified diagnosis listed on the referral form without having to call the PMP for another referral. *Example*: Recipient who has been involved in a car wreck and may need care by a cardiologist, an orthopedic, a plastic surgeon, etc.

Referral by consultant to other provider for additional conditions diagnosed by consultant (Cascading Referral) – this would be used in the situation where the physician thinks that there may be more than one problem and would like for the consultant to refer the recipient as necessary without having to contact the PMP for permission. *Example*: A recipient who is referred to a cardiologist for chest pain and it is discovered that the recipient has gallstones.

Treatment Only – this is to be used in a situation where the physician has made the diagnosis but needs treatment to be provided elsewhere. *Example*: A recipient with a back injury who needs physical therapy.

Hospital Care (outpatient) – this would be used in a situation where the recipient needs care provided in the outpatient setting. Example: Non-emergency care provided in the emergency room, therapies performed as an outpatient, or care provided through ambulatory surgical centers.

Performance of Interperiodic screening (for children under age 21) if necessary – to be used in the situation where the physician thinks the recipient may have a condition that has not previously been identified or a condition that has changed significantly that may require continued care or follow-up. Example: a recipient who is referred to a pulmonologist for respiratory problems and is suspected to have asthma.

Note: Do not perform a screening unless this checked.

Note: If a recipient is in the hospital and you know that care will be needed outside the hospital please obtain a referral for any follow-up services that will be needed.

Reason for referral by Primary Physician/Other Conditions and Diagnoses Identified by Primary Physician—the physician should indicate the reason the recipient is being referred. The physician should also list any other conditions that the recipient currently has that might affect or be affected by treatment. *Example*: A recipient who is being referred for treatment of asthma also has diabetes. It is very important to know that because some of the drugs used for treating asthma can affect blood sugars significantly and if it is not known that the recipient has diabetes, the recipient could have severe adverse reactions.

**Consultant information** – indicate the name of the provider the recipient is being referred to. If the recipient is to be referred to more than one consultant, they may be listed in other available spaces on the form or listed on another page. The consultant may also indicate in his findings that the recipient is being referred on to another consultant.

**Written report** – findings of the consultation should be sent to the primary physician unless the physician has an agreement with the EPSDT screener to do the follow-up. The findings should be reported within 30 days.

**Submit findings by** – the primary physician should indicate whether he wants to be called with the findings, have them mailed, emailed or faxed.

### **E.19 Residential Treatment Facility Model Attestation Letter**

# Residential Treatment Facility Model Attestation Letter

(RTF LETTERHEAD)

NAME OF THE RTF

ADDRESS

CITY, STATE, ZIP CODE

PHONE NUMBER

PROVIDER NUMBER (IF APPLICABLE)

#### Dear (ALABAMA MEDICAID COMMISSIONER):

A reasonable investigation subject to my control having been conducted in the subject facility, I make the following certification. Based upon my personal knowledge and belief, I attest that the (NAME OF FACILITY) hereby complies with all of the requirements set forth in the interim final rule governing use of restraint and seclusion in psychiatric residential treatment facilities providing inpatient psychiatric services to individuals under age 21 published on January 22, 2001, and amended with the publication of May 22, 2001 (Psych Under 21 rule).

I understand that the Centers for Medicare and Medicaid Services (CMS, formerly HCFA), the Alabama Medicaid Agency, or their representatives may rely on this attestation in determining whether the facility is entitled to payment for its services and, pursuant to Medicaid regulations at 42 CFR, Section 431.610, have the right to validate that (NAME OF FACILITY) is in compliance with the requirements set forth in the Psych Under 21 rule, and to investigate serious occurrences as defined under this rule.

In addition, I will notify the Alabama Medicaid Agency immediately if I vacate this position so that an attestation can be submitted by my successor. I will also notify the Alabama Medicaid Agency if it is my belief that (NAME OF FACILITY) is out of compliance with the requirements set forth in the Psych Under 21 rule.

Signature,

Printed Name Title Date

This attestation must be signed by an individual who has the legal authority to obligate the facility.

Revised 10/01/01

This form can be downloaded from the Alabama Medicaid Agency website: <a href="www.medicaid.alabama.gov">www.medicaid.alabama.gov</a>.

E-28 April 2007

# E.20 Certification of Need for Services: Emergency Admission to a Residential Treatment Facility

### Certification of Need for Services: Emergency Admission to a Residential Treatment Facility

This form is required for Medicaid recipients under age 21 who are admitted to an Alabama residential treatment facility (RTF) on an emergency basis or for individuals who become eligible for Medicaid after admission to the RTF. The interdisciplinary team shall complete and sign this form within 14 days of the emergency admission. This form shall be completed on or before the date of the application for Medicaid coverage for individuals who become eligible after admission. This form shall be filed in the recipient's medical record upon completion to verify compliance with the requirements in the Medicaid Administrative Code Rule 560-X-41-

Recipient Name			Recipient Medicaid Number
Date of Birth	Race	Sex	County of Residence
Facility Name and Address			Admission Date

#### INTERDISCIPLINARY TEAM CERTIFICATION:

- 1. Ambulatory care resources available in the community do not meet the treatment needs of this recipient.
- 2. Proper treatment of the recipient's psychiatric condition requires services on an inpatient basis under the direction of a physician.
- 3. The services can reasonably be expected to improve the recipient's condition or prevent further regression so that the services will no longer be needed.

Printed Name of Physician Team Member	Signature	Date
Printed Name of Other Team Member	Signature	Date
Printed Name of Other Team Member	Signature	Date

Form 371 Revised 10/01/01

This form can be downloaded from the Alabama Medicaid Agency website: <a href="www.medicaid.alabama.gov">www.medicaid.alabama.gov</a>

# E.21 Certification of Need for Services: Non-Emergency Admission to a Residential Treatment Facility

#### **Certification of Need for Services:**

Non-Emergency Admission to a **Residential Treatment Facility** 

This form is required for Medicaid recipients under age 21 seeking non-emergency admission to an Alabama residential treatment facility (RTF). The independent team shall complete and sign this form not more than 30 days prior to admission. This form shall be filed in the recipient's medical record upon admission to verify compliance with the requirements in the Medicaid Administrative Code Rule 560-X-41-.13.

Recipient Name			Recipient Medicaid Number
Date of Birth	Race	Sex	County of Residence
Facility Name and Ac	ddress		Planned Admission Date

#### PHYSICIAN CERTIFICATION:

- 1. I am not employed or reimbursed by the facility.
- 2. I have competence in diagnosis and treatment of mental illness.
- 3. I have knowledge of the patient's situation.
- 4. Ambulatory care resources available in the community do not meet the treatment needs of this recipient.
- 5. Proper treatment of the recipient's psychiatric condition requires services on an inpatient basis under the direction of a physician.
- 6. The services can reasonably be expected to improve the recipient's condition or prevent further regression so that the services will no longer be needed.

Printed Name of Physician	Physician Signature	Phone Number I	Date
Physician Address		License Number	
Printed Name of Other Team Member	Signature	Phone Number 1	Date
Printed Name of Other Team Member	Signature	Phone Number 1	 Date

Form 370 Revised 10/01/01

This form can be downloaded from the Alabama Medicaid Agency website: www.medicaid.alabama.gov

E-30 April 2007

# E.22 Patient 1<sup>st</sup> Medical Exemption Request Form

reasons why a patient would	(PMP) may coordinate care. The purposed not benefit from this system of care.	s best served e of this form	by a medical home who
(Recipient's Name)	(Medicaid Number)	(Date of	f Birth)
regarding the patient's medica	ction is to be completed only by the physicial condition, and mail to the address below.		
☐ <b>Terminal Illness (Not</b> hospice patient.)	e: The enrollee has a six month or less li	ife expectanc	ey and/or is currently a
	<b>ndition</b> which makes it impossible for that 1st. ( <b>Note:</b> This statement is not a de		
	Chemotherapy or Radiation treatment with the completion of the therapy).	nts. (Note:	Exemption for this is
	rmation: (Specify reasons why this e with a local PMP who would coordinat		
Print Physician's Name	(Medicaid Provider/NPI Number)		Telephone Number
	City	State	Zip
Return Mailing Address	•		
	Date		
Physician's Signature  If you have any questions of Patient 1st Program at (334)	Date or would like to apply to become a Pation 242-5148. Send this completed and sign Alabama Medicaid Agency		
Physician's Signature  If you have any questions of Patient 1st Program at (334)	Date or would like to apply to become a Patic 242-5148. Send this completed and sign Alabama Medicaid Agency Patient 1st Program		
Physician's Signature  If you have any questions of Patient 1st Program at (334)	Date or would like to apply to become a Pation 242-5148. Send this completed and sign Alabama Medicaid Agency		
Physician's Signature  If you have any questions of Patient 1st Program at (334)	Date or would like to apply to become a Patic 242-5148. Send this completed and sign Alabama Medicaid Agency Patient 1st Program 501 Dexter Avenue		
Physician's Signature  If you have any questions of Patient 1st Program at (334)	Date or would like to apply to become a Patic 242-5148. Send this completed and sign Alabama Medicaid Agency Patient 1st Program 501 Dexter Avenue	ned form via	

April 2007 E-31 alabama.gov

### E.23 PATIENT 1<sup>st</sup> Complaint/Grievance Form

\*Note: for reporting complaints regarding Patient 1st Providers Only

Mail the completed, signed form to: Alabama Medicaid Agency Patient  $1^{st}$  Program

Patient 1<sup>st</sup> Program 501 Dexter Avenue Montgomery, AL 36103

Name of Person Completing this I (May be the recipient, designation)	Form:ated friend/family member, medical provider, hospital, con	nmunity member, etc.)
Date Form Completed:	Relationship to Recipient:	
Recipient Name:	DOB:	
Medicaid Number:	County of Residence:	
Address:		
Telephone Number:		
Name of Doctor:	Practice:	
Please describe your complaint in	detail including dates/names: (please attach any additional	l documentation)

Over (See Consent Statement and Signature)

Form 393 Alabama Medicaid Agency

E-32 April 2007

## PATIENT 1ST COMPLAINT/GRIEVANCE FORM

Patient 1<sup>st</sup> staff reviews all complaints that come to our office. We take each complaint seriously and have a process in place to address them. It is not necessary to use your name when investigating a complaint. However, it is more effective to have your name when describing the concern to the provider. Therefore, we have included a place to sign your name on this form that will let us use your name when investigating your complaint. **PLEASE DO NOT SIGN BOTH STATEMENTS.** 

1. If you agree to allow us to use your name in investigating this complaint, please sign the following:

Medical Provider (PMP) named in my complain	name when sharing my complaint with the Primary int. The PMP has my permission to respond to the release medical records regarding the patient when
Signature of Complainant	Date
Signature of Patient/Parent/Legal Guardian	Complainant's Date of Birth
	OR lential and you do not want us to use your name in the ow:
Signature of Complainant	Date
Signature of Patient/Parent/Legal Guardian	Complainant's Date of Birth
	this form or the Patient 1 <sup>st</sup> complaint process, please ry at 334-353-5907. <i>Thank you for giving us this</i>
Please Do Not V	Vrite Below This Line
Patient 1 <sup>st</sup> PMP Name:	PMP#
Patient 1 <sup>st</sup> Practice Name:	
County Where Patient 1 <sup>st</sup> Practice is Located:	
Comments:	
	<del></del>

Form 393 Agency Alabama Medicaid

### E.24 PATIENT 1<sup>ST</sup> Override Request Form

Complete this form to request a Patient 1<sup>st</sup> override when you have received a denial for referral services **or** the Primary Medical Provider (PMP) has refused to authorize treatment for **past** date(s) of service. The request must be submitted to Medicaid's System Support Unit within 45 days of the date of service. Overrides will not be considered unless the PMP has been **contacted and refused** to authorize treatment. Attach a "clean claim" with any supporting documentation to this form and mail to System Support at the address below. System Support will process your request within 30 days of receipt. If your request is approved, the corrected claim will be sent to EDS and will be processed. If your request is denied, System Support will notify you by mail of the denial. This form is available in Appendix E of the Alabama Medicaid Provider Manual and at <a href="https://www.medicaid.alabama.gov">www.medicaid.alabama.gov</a>.

### Mail To: Alabama Medicaid Agency System Support 501 Dexter Avenue Montgomery, AL 36103

Recipient's Name:	Medicaid Number:
Date(s) of Service:	
Name of PMP:	
	Date contacted:
Reason PMP stated he would not authorize treatme	ent:
I am requesting an override due to:	
<ul> <li>☐ Recipient assigned incorrectly to PMP. Plea</li> <li>☐ This recipient has moved.</li> </ul>	ase explain:
☐ Other. Please explain:	
Provider Name:	Provider Number:
Provider Contact:Telephone :	( )Fax:( )
Form 391	Alabama Medicaid Agency

E-34 April 2007

# E.25 Request for Administrative Review of Outdated Medicaid Claim

## Alabama Medicaid Agency

#### REQUEST FOR ADMINISTRATIVE REVIEW OF OUTDATED MEDICAID CLAIM

This form is to be completed only if the claim is more than one year old as specified on the reverse side.

S	ec	tı	OI	1	A

Print or Type			
Provider's Name	Provider Number		
Recipient 's Name	Recipient's Medicaid Number		
Date of Service	ICN#		
I do not agree with the determination you made on my claim as des	scribed on my Explanation of Payment dated:		
Sect	ion B		
My reasons are:			
Section C			
Signature of <b>either</b> the prov	ider <b>or</b> his/her representative		
Provider Signature	Representative Signature		
Address	Address		
City, State and ZIP Code	City, State and ZIP Code		
Telephone Number	Telephone Number		
Date	Date		

Form # 402 Created 11/22/04 This form may be downloaded from the Medicaid website at: www.medicaid.alabama.gov

Alabama Medicaid Agency

# 7.2.1 - Administrative Review and Fair Hearings Alabama Medicaid Provider Manual

Title XIX Medical Assistance State Plan for Alabama Medicaid provides that the Office of the Governor will be responsible for fulfillment of hearing provisions for all matters pertaining to the Medical Assistance Program under Title XIX. Agency regulations provide an opportunity for a hearing to providers aggrieved by an agency action.

For policy provisions regarding fair hearings, please refer to Chapter 3 of the *Alabama Medicaid Agency Administrative Code*.

When a denial of payment is received for an outdated claim, the provider may request an *administrative* review of the claim. A request for administrative review **must be received by the Medicaid Agency** within 60 days of the time the claim became outdated. In addition to a clean claim, the provider should send all relevant EOPs and previous correspondence with EDS or the Agency in order to demonstrate a good faith effort at submitting a timely claim. This information will be reviewed and a written reply will be sent to the provider.

In the case that the administrative review results in a denial of a timely request, the provider has the option to request a fair hearing. This written request must be received within 60 days of the administrative review denial.

In some cases, providers should not send requests for fair hearing for denied claims. An administrative review denial is the **final** administrative remedy for the following reasons:

- Recipient has exceeded yearly benefit limits.
- · Recipient was not eligible for dates of service.
- Claim was received by the Agency more than 60 days after the claim became outdated.

Send requests for Administrative Review to the following address, care of the specific program area:

Administrative Review
Alabama Medicaid Agency
501 Dexter Avenue
P. O. Box 5624
Montgomery AL 36103-5624

Include the program area in the address (for instance, write "Attn: System Support").

#### NOTE:

If all administrative remedies have been exhausted and the claim denies, the provider cannot collect from either the recipient or his/her sponsor or family.

If the Administrative Review does not result in a favorable decision, the provider may request an informal conference before proceeding to a Fair Hearing.

E-36 April 2007